



Levels of Support

One of our 15 Core Values is “Volunteer-Driven”. Volunteers are the lifeblood of Trail Life USA. Our support system, therefore, is delivered by trained, knowledgeable, qualified volunteers. Here are the levels of Troop Leader Support for Trail Life USA. Challenge yourself to find the resource you need before moving on to the next level!

1. **Yourself.** Become educated on everything...then lead others to the same information you have discovered!
2. **Online resources.** Read through the immense information available in Trail Life Connect. Request access to the Facebook group: TLUSA Official Forum. You can also access information at the Trail Life USA website including the FAQ.
3. **Other Leaders in your Troop.** Ask other Leaders in your Troop who may have already found the answer.
4. **Other Leaders in nearby Troops.** Find them on the Find-A-Troop Locator located at the [Trail Life USA](#) website. Also attend your local Area’s monthly Trail Gathering for ongoing leader training and information updates. If your Area has not started these monthly leaders’ meetings yet, find your Point Man on the Point Man Locator—same graph as the Troop Locator—and work together to initiate a monthly Trail Gathering.
5. **Your Troop’s Direct Service Advisor.** An experience coach has been assigned to your Troop – a mentor or guide for your leaders.
6. **Area Team Specialist.** These are experienced volunteers who deal with questions on Advancement, Camping, Activities, Finances, Public Relations, and Community Service. These area leaders are close enough to spend the needed time to work with you. Ask your Point Man for contact information for these volunteers.
7. **Point Man.** As your Area Team Chairman, he oversees the Leaders in steps 5 & 6. For now, if you do not know who the Direct Service Advisor or specific Area Team member you need is, your Point Man can connect you with them. Find your Point Man on the Find-A-Troop locator at www.TrailLifeUSA.com, just search for your state and scroll to the bottom of the results screen to view the Point Men (listed by Area – showing counties they cover).
8. **Regional Team Leader.** Providing oversight, encouragement, and direction to Point Men, our eight Regional Team Leaders at this level are also volunteers. They are successful former Point Men who are committed to helping further our mission and grow Trail Life USA.

If none of the resources listed in the steps above can provide the needed help (which is quite unlikely!), your Regional Team Leader will connect with the Home Office and get the information back to you right away.

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GOT A QUESTION? NEED HELP?

Remember, Trail Life USA Is Volunteer-Driven!
Here is a visual reminder of our volunteer support structure.*



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