



Direct Service Advisor

Especially prepared for: _____

Key Responsibilities

1. Proactively (and regularly) contact Troop leaders in your Area (especially TMLs, but also the CC and TM)—don't wait for a problem to come up before you visit!
2. Connect your assigned Troops' Leaders with resources. You are the first Area contact in the "Levels of Support" structure! If you don't know the answer, ask your Area Team experts.
3. Keep in regular contact with your Area's New Troop Organizer. Know where they are in the organizational steps. You will take over the nurturing of Troops as soon as they take steps toward chartering—even before recruiting and meetings begin.
5. Maintain a list of existing Trail Life Troops in the Area and keep a "status" report—notes of what they need from you in order to thrive. Report any needs you can't meet at your Area Team meeting, allowing other subject matter experts to step in and help.
6. Uphold the standards and policies of Trail Life USA, and encourage your Troops to do the same. Walk Worthy!
7. Read and understand the *Basics of Direct Service*. This guide will help you understand the "9 Methods", what to look for in assessing a Troop's health, and when and how to intervene to save a Troop that's in "critical condition".

Our objective is to develop thriving Troops. Don't settle for "surviving" or "striving" Troops—coach them up!