

# **Promoting Your Troop on Facebook**

Social Media can be a powerful tool for promoting your Troop year-round and particularly in preparation for your Troop's Open House. Facebook provides a platform for easily targeting prospective families based on already established relationships and can be far more effective (both in time and material resources) than flyers alone; however, there is no 'silver bullet' for promotion—consider adding this to the mix of promotion you're already doing, not a replacement! This guide is designed to give you tips on how to maximize the exposure of your Troop as well as how to boost a post or event with minimal expense.

#### The Basics

Whether or not you decide to spend any money on Facebook promotion, there are a few basics to understand about the platform.

#### **Terms**

Here are a few of the common terms and what they mean:

- **Reach** Reach refers to how many times a post or event is seen. The greater the reach, the more people have seen it. The highest reach possible is the goal of any promotion.
- React (i.e., Like) Reactions to a post that increase the reach of a post or event.
- Tag—using the @ symbol followed by a person's name (if they're on Facebook) will notify them that they
  were mentioned, and also increase reach. You can also use @ to tag groups—be sure to tag @Trail Life
  USA—it'll help the reach, as well as give viewers more options for information
- **Share** Sharing a post will repost the shared post or event to your own wall, and allow others to react to and share it.
- **Boosting**—Spending money to greatly increase the reach of a post or event.

#### **Personal vs Group Pages**

If you have a Facebook account, you have a Personal Page. Here you can create, like and share posts, and tag friends, but these do not have an option for sponsorship. However, it's a great avenue for simply posting and directly making people you know aware of your Troop.

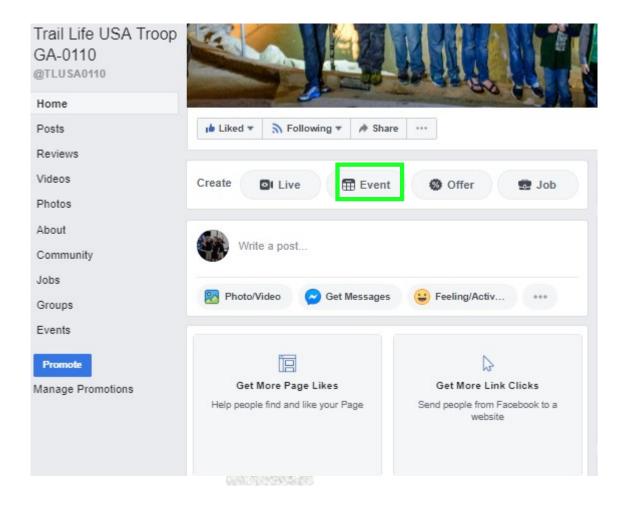
Group Pages allow for more options for increasing reach, as well as providing information directly related to your Troop. The following guidelines on boosting posts and events are geared towards this type of page. If your Troop doesn't have a Group Page, talk to your Troop Committee about starting one. Even if you only have a personal page, be sure to promote by reacting, sharing, and tagging!

# Creating an Event

In planning for your Troop's Open House, creating an Event on Facebook is one of the best avenues of promotion. People can see info, indicate if they're planning to attend, and receive automatic reminders about the event!

Below is information for page admins on how create an event and then promote it!

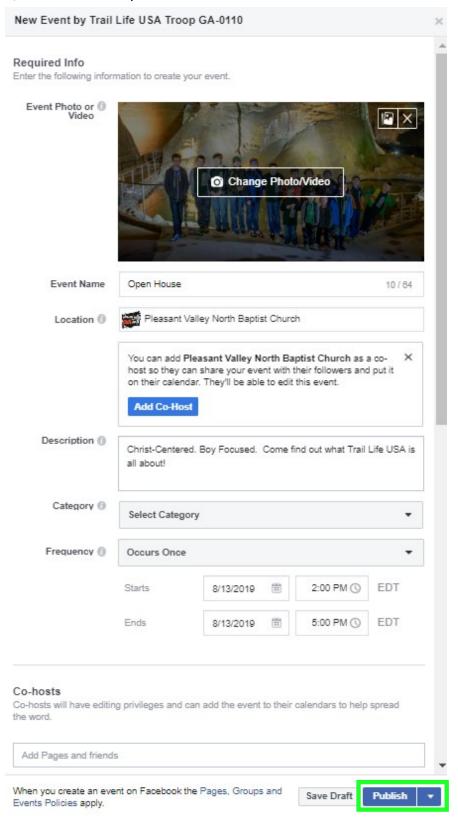
To get started, navigate to your Troops page, and select 'Create Event from the dropdown:



#### **Event Details**

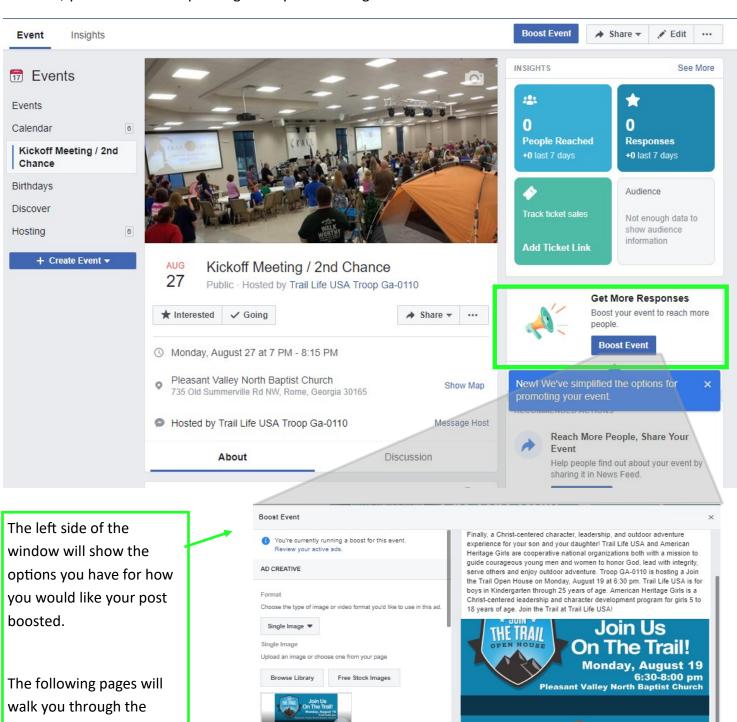
Complete the details on the window that pops up to provide as much information as possible.

Check with your chartered partner on adding them as a co-host—this will increase your reach, but also may cause some questions to be sent to them regarding the event. Communicating with everyone involved is key! Once completed, hit 'Publish' and your event is created!



### **Event Boosting**

Now that your event has been published its ready to be shared by members. If you really want to make sure it's seen, you can consider spending money on boosting it.



We recommend fewer than 90 characters to help your full

By clicking Boost, you agree to Facebook's Terms & Conditions | Help Center

message appear on smaller screen sizes.

Finally, a Christ-centered character, leadership, and outdo adventure experience for your son and your daughter! Trail Life TRAIL LIFE USA

✓ Going ▼

Join the Trail Open House for Trail Life and

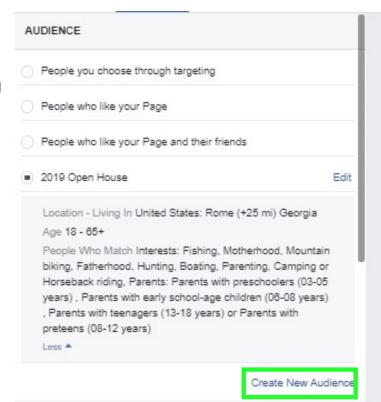
18 people interested · 19 people going

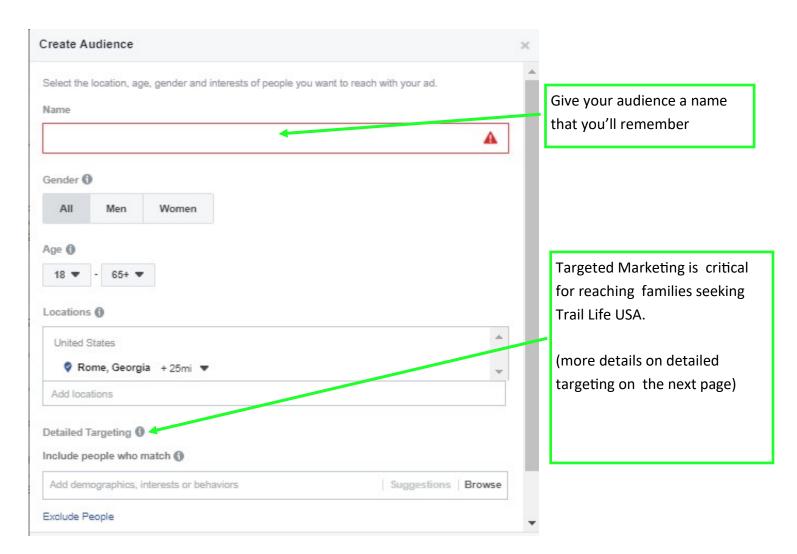
basics of the options available to you.

#### **Audience**

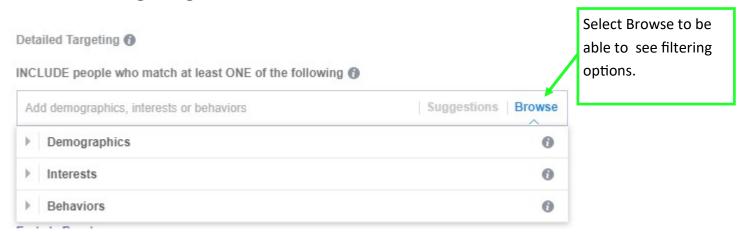
This is who you want to target with your boosted event. For the most impact you'll want to select Create New Audience. This will allow you to dial in on unreached families.

It's <u>extremely important</u> that you complete the step of creating an audience to target those who are most likely to attend your Open House and make sure you have it selected when you boost the post!





# **Detailed Targeting**





Exclude People or Narrow Audience

You'll see the potential reach of your post change on the meter below as you add more categories.

Take some time to look through the options on the menu, as it will help increase the reach of the post. The reason this is important is because it will reach people that are not otherwise going to see the event through members of your Troop sharing it!



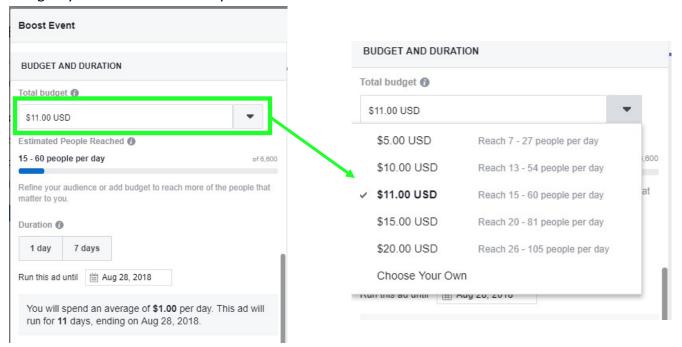
Your audience size is defined. Good job!

Potential Audience Size: 140,000 people (1)



# **Budget and Duration**

Play with the different options available when it comes to budget and duration to see what will fit you best—it'll give you estimates on what your reach is based on these factors



Below are examples of reach is based on a \$20 budget, and running it for 6 days. It's recommended that you set the duration between a 3 days minimum, and a week maximum if you only do one boosted event. This give families time to plan to attend but not forget the date.

Duration ()		
Days 6	End date	Aug 19, 2019
Total budget 🚯		
\$20.00 <u>USD</u>		*
Estimated People Reache	d <b>6</b>	
		of 120,
370 - 1,100 people per day	· .	
370 - 1,100 people per day Refine your audience or add matter to you.		

### **Boost**

Once you have everything set, click 'Boost' in the lower right corner of the window and submit your credit card information.

Share

Cancel

Boost

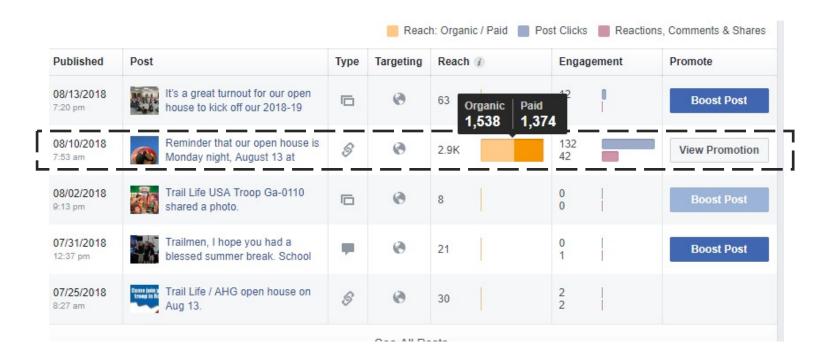
#### What do I do now?

Now that your post is boosted, you'll still want to have as many people as possible promote it. Generally speaking, boosting a post will make it appear in your targeted area, but you'll also want to encourage your Troop members to Like, Share, and Tag their friends to increase the reach.

When members see *other* members share it, encourage them to react to it (Like or Love), and <u>Invite</u> their friends digitally as well. Each interaction on the post causes the reach to increase, and this includes comments. If you see positive comments, be sure to react and reply to those as well. This is considered 'organic' reach, and is much stronger than the 'sponsored' reach of the boost; think of the boost as a 'jump start' to get it rolling, and interactions as the momentum to *keep* them going.

# Does this work? Is it really worth spending money?

That depends on your Troop. Below are the statistics of a \$20, three-day duration boosted post (*not event*) by GA-0110. This Troop initially purchased an <u>ad</u> (*not recommended!*), and noticed there were many views but not many clicks. However, when they boosted a post the awareness of their Open House and page went through the roof! (*Note: boosting an <u>event</u> is preferred to boosting a post, as it allows people to RSVP, get reminders, etc. Each of those interactions pushes the event to more views).* 



# **Lasting Impression**

Additionally, here are the statistics on the Troop's page overall—not the boosted post. The notable spike on each of the graphs represents when the boosted post was active.

The lasting impact of increased page views, 'likes', and followers will last far beyond the reach of a single promotion.

